Room Selection – FAQ’s For Current Residents with a Housing Guarantee

We will continue to update the FAQ’s as needed, so check back frequently.

Q: Where are emails sent?
A: All correspondence about the Room Selection process will be sent to your UCSD email account. Students should check it frequently for updates. Emails will not be sent again if they get "bounced-back" for some processes. Students must be responsible for making sure that they can receive email at their UCSD email account.

Q: When can I apply?
A: Students who are eligible to participate in Room Selection can apply beginning the afternoon of February 19, 2020 and must complete the application including the $450 prepayment by February 25, 2020 at 11:59PM (PST). Please note there is no priority for applying before the deadline. Students have seven (7) days to apply and it doesn’t matter when you start it --- just that you complete it before February 25, 2020 at 11:59PM (PST)

Q: What if I have a hard time accessing the application or there is an error?
A: With the high Room Selection numbers, you could experience difficulty in accessing the application, delays or receive errors if it takes too long to load. Don’t worry! Just try again later and close out of your browser(s) and relaunch it in a new window. Please be patient! There are several thousand students that have the opportunity to apply for Room Selection.

Q: What if I need an OSD accommodation?
A: If you plan to participate in Room Selection, contact OSD as soon as possible. The priority date for housing assignments is March 6, 2020. Read more about Housing Accommodations at osd.ucsd.edu/students/accommodation-types.html#Housing,-Dining,-&-Transportation.

Q: How can I apply for an optional Living Learning Community (LLC) or Scholars Community at Pepper Canyon Apartments or I-House or Gender Inclusive Housing?
A: Students who completed the Room Selection Application (PHF, e-signature housing contract and made their $450 prepayment) will receive a confirmation email approximately 24-48 hours after the payment has been processed. Once that is complete, you will be able to login to the Room Selection Portal and select the Housing Community App to apply for one (1) of the available communities (including I-House) or express interest in Gender Inclusive Housing.

- Anyone who completed the Room Selection Application in-full can apply for a Living Learning Community or for I-House.
- Anyone who completed the Room Selection Application in-full can express interest in Gender Inclusive Housing.
- Students who completed the Room Selection Application and are eligible to live at Pepper Canyon Apartments can apply for a Scholars Community.
- Applications to one (1) of the Housing Community programs or interest in Gender Inclusive Housing must be submitted by the deadline of March 1, 2020 at 11:59PM (PST).
- More information is available here: Housing Communities
Q: What is Gender Inclusive Housing?
A: Open to any student who completes the Room Selection Application including the $450 prepayment, it allows students to live together regardless of gender at birth, gender identity or gender expression. Students interested will select into spaces allocated to their housing area by the Room Selection Community they will participate in. Students can opt in or out of this optional housing community until the **deadline of March 1, 2020 at 11:59PM (PST)** at which time their decision is final.

Q: What does Gender Inclusive Housing mean?
A: This means that ALL gender identities can live together in an apartment, AND within a shared bedroom. **Being in Gender Inclusive Housing does guarantee you a single room.** Available room types will vary based on the Room Selection Community you are participating in.

Q: I don’t know if Gender Inclusive Housing is for me. How do I decide?
A: Consider speaking with your RA to explore if Gender Inclusive Housing is the right option for you. We encourage all students who embody an inclusive mindset around gender identities and would benefit living amongst all genders, the opportunity to selection Gender Inclusive Housing as an option.

Q: Does each College/Housing Area have Gender Inclusive Housing?
A: Each College or Housing Area have the opportunity to have Gender Inclusive Housing based on students who opt in. This is only available to groups of students from the same college. If you are eligible for selecting space at The Rita, Pepper Canyon Apartments or Matthews Apartments, college of registration will not be a factor. Opting into Gender Inclusive Housing does not guarantee a single room.

Q: How do I know if I’m able select a space?
A: Students who completed the Room Selection Application (PHF, e-signature housing contract and made their $450 prepayment) are able to select a space. Use your “checklist” in the portal to see your status.

Q: How do I know what spaces are available?
A: On the afternoon of April 14th, (late afternoon), students can login to the Room Selection Portal and follow the links to see what apartments are available and can also check back during the process to see spaces that are partially filled or empty. A Demo and further instructions will be posted in early April.

Q: When will I receive my Roommate PIN Code and lottery date and time?
A: Students will be able to see their Roommate PIN Code and lottery date and time via the Room Selection Portal on the afternoon of April 14, 2020. You will need your Roommate PIN code if you plan on adding roommates/apartment-mates (more to come in April!)

Q: What is a lottery date and time?
A: All students who completed their housing contract (PHF, contract and $450 prepayment where applicable) will receive a random lottery date and time. A lottery date and time is the earliest time you can go in and select space. If you are pre-assigned to a space, you will not receive a lottery date and time.

Q: What if I can’t login at my designated login time to select a room?
A: Students can login any time after their designated time and up to the **deadline posted** for their designated Room Selection Day to select a room. However, students that choose to login later than their specified time should know that they will have a smaller selection of spaces to choose from. Students that
do not select a space by the deadline on the designated Room Selection Day and who have not cancelled will lose their guarantee for on-campus housing for the 2020-21 academic year.

Q: How do I get to live with my friends?
A: Each student participating in Room Selection will be issued their own Roommate PIN Code. You can choose to share the code with friends to create groups during Room Selection Sign-Up. Groups can have up to 3 students. Students can only create groups with friends that share the same Room Selection Community and gender.

Q: What happens if my selected roommates and I don’t fill an apartment?
A: Students will be able to select into apartments that have spaces left. If your apartment isn’t full by the end of the process, it may be filled by someone during the rest of summer or off the undergrad waitlist.

Q: How do I find out who I am living with?
A: During the room sign-up process you can login to the portal after you have selected a space and see the students who have chosen in your apartment or room. This will continue to be available till May 29, 2020. Take a screenshot of your assignment if needed! After that, you’ll be able to view your roommates/apartment-mates when MyRoomAssignment opens at the end of August.

Q: What is Delayed Assignment?
A: Due to the high Room Selection numbers, not all students participating in Room Selection may be able to select a space on their designated Room Selection Day. If space is no longer available during your lottery date and time, a student will have two (2) options:

- Remain on the delayed assignment list: Students will be assigned to any space (residence hall or apartment; room types will vary including triple rooms) when vacancies occur due to cancellations and/or after incoming students are assigned. Students could be assigned anytime between May and September. If you choose to cancel later, you will be held to the Cancellation Policy as a student who selected a space and will be charged according to the cancellation fee schedule.
- Cancel your housing contract for 2020-21 and receive a full refund of the $450 prepayment if you cancel by June 30, 2020 (this only applies to students who have a Delayed Assignment).

Q: Can I change rooms if I don’t like what has been selected?
A: Once you have selected a space, you must confirm it. Up until you confirm your space, you can make changes. After you confirm your selection, your assignment is final! There are no changes. We will open up the Room Change Interest List on May 7 for students interested in submitting a request (subject to parameters):

- Putting your name on the Room Change Interest List does not guarantee a room change.
- You will be able to sign up for a room change in your Room Selection Community (i.e. where you were able to select space from).
- You will be able to sign up for a room change within your LLC/Scholars Community, I-House or Gender Inclusive Housing only. You will need pre-approval from the Residential Life Pro-Staff (Directors of Residential Life/Assistant Directors of Residential Life) to sign-up for a room change outside of your housing community.
- Room changes may happen between June and September and is subject to availability.
Q: What if I want to cancel my housing contract?
A: Please refer to the online cancellation policy located at: http://hdh.ucsd.edu/housing/roomselection/pages/Contracts.html and review the Cancellation Fee Schedule. To cancel your housing contract, please follow these instructions:

- Go to the Current Undergrad Residents page
- Click on the Housing Portal page and login with your SSO credential (single sign-on)
- Select “2020 Room Selection: 2020-21 Housing Contract Cancellation Request Form” and complete the form.