CREATING A SENSE OF BELONGING
Programs or initiatives in this area facilitate an environment where residents are able to find connections with their neighbors around common interests or shared experiences. These programs will provide opportunities for residents to build their own social support system, gain a sense that they are valued by their community, and take part in something greater than themselves.

OPTIMIZING PROFESSIONAL & LIFE SKILLS
Programs or initiatives in this area create opportunities for residents to learn independent living skills and personal business skills. Programs will include professional skills, including career development topics, professional etiquette, and transferrable professional skills. By participating in these programs, residents will be better prepared for the next professional stage of their lives.

NURTURING INTERPERSONAL RELATIONSHIPS & EMOTIONAL WELLNESS
Programs or initiatives in this area specifically address the importance of individual emotional health in addition to developing positive interpersonal relationships. Acquiring knowledge and skills in these areas help residents manage stress, build self-awareness, and develop healthy personal and professional relationships.

NAVIGATING CAMPUS RESOURCES
Programs or initiatives in this area creatively develop social events and activities by collaborating with various campus partners to educate residents on the number of resources that are available. These programs will provide exposure to the variety of campus resources, encourage student involvement, target residents' needs, and build a stronger campus connection.

ENCOURAGING PHYSICAL HEALTH & WELLBEING
Programs or initiatives in this area provide residents with educational resources and opportunities that inspire them to make physical health a priority in their lives. Residents will take away information and techniques to engage in an active lifestyle, and develop healthy habits.

CULTIVATING INCLUSION
Programs or initiatives in this area reflect awareness, acceptance, and celebration of our diverse communities and an informed effort to develop a sense of belonging amongst all members of our HDH communities, particularly underrepresented communities. Recognizing campus climate and the UC San Diego Principles of Community are integral to this area of focus.

TEACHING SOCIAL RESPONSIBILITY
Programs or initiatives in this area engage residents in volunteering opportunities, service learning, civic engagement, and sustainability practices. By getting involved in current issues affecting our communities locally, nationally, and internationally, residents begin to see themselves as part of a sustainable world community and responsible global citizens.
HDH CONNECT MODEL & GOALS:
The HDH CONNECT Program supports the mission and goals of UC San Diego through a programming model that targets the holistic development of our residents, while creating a welcoming and thriving community in which they live.

GOALS AND LEARNING OUTCOMES OF THE HDH CONNECT PROGRAMMING MODEL:
- Create support systems and social networks to develop meaningful interpersonal interactions
- Support residents with their personal and professional goals
- Connect residents with the campus community and resources
- Support wellness and healthy living
- Foster an inclusive environment that develops awareness and appreciation of diverse communities
- Enhance residents’ awareness of the impact their actions make on the broader community and environment

MEET THE TEAM:
Our team consists of three Resident Relations Coordinators, one Graduate Assistant, and ten student-resident Community Assistants, supported by the Program and Community Development Manager. Utilizing the HDH CONNECT Program model, our team strives to create an inclusive environment and opportunities for residents to engage in with others outside their academic program through socialization in the UC San Diego community, campus activities, and civic engagement.

PROGRAM & COMMUNITY DEVELOPMENT MANAGER

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ACCOMPLISHMENTS OF THE YEAR 2018-2019:

- 7 HOUSING COMMUNITIES
- 12 MONTHS
- 167 TOTAL PROGRAMS
- 8268 PARTICIPANTS
GRADUATE AND FAMILY HOUSING PROGRAMMING 2018–2019:

MARQUEE EVENTS
Marquee events are large-scale events where all residents in our Graduate and Family Housing communities are invited. The majority of these events are hosted in partnership with the Graduate Student Association.

5 events

ROOFTOP LOUNGE
SEP 26, 2018
1281 attendance

“attended the rooftop party and the new year event. It helped me to get to know people”

OPEN AIR CINEMA
SEP 26, 2018
136 attendance

In response to resident feedback, we added this family-friendly event that runs concurrently with the Rooftop Lounge.

SNOW DAY
JAN 26, 2019
784 attendance

“The snow day event at Coast was awesome!”

BEACH DAY
JUN 21, 2019
145 attendance

“The block party was amazing!”

BLOCK PARTY
MAY 3, 2019
864 attendance

Our most attended event of the year is back! Join us for a night on the town celebrating the beginning of a new academic year!

2nd Annual Rooftop Lounge @ Mesa Nueva
Wednesday, September 26
6:30 – 9:00pm
Mesa Nueva Ola Parking Structure
FREE ADMISSION
Featuring:
• live band karaoke
• delicious hors d’oeuvres
• local craft beer
• caricature artist

January 27
2 – 5pm
Coast Lawn
Snow Day!
A snow day in San Diego? YES!
Come play in the snow, go sledding, and enjoy tasty winter treats.
Free shuttle from ALL graduate and staff housing communities.

For questions, please email us at hdhconnect@ucsd.edu

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COMMUNITY ASSISTANT LED EVENTS
Community Assistant led events are expected to be on a smaller scale than the marquee events and typically only those that live within the specific housing community where the event is hosted are invited to attend. These events are focused on each individual component of the HDH CONNECT model and will cover each component at least twice by the end of the academic year.

124 events.

BASIC NEEDS PROGRAMS
HDH CONNECT worked closely with the Triton Food Pantry and Food Recovery Network to address food insecurity in our communities. These programs provided residents with fully cooked meals and fresh produce to take home. HDH CONNECT also piloted a Clothing and Item Swap to support those in need of clothing and countertop appliances.

<table>
<thead>
<tr>
<th>Program</th>
<th>Attendance</th>
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<tbody>
<tr>
<td>Pop-Up Pantry with the Triton Food Pantry(2 occurrences)</td>
<td>97</td>
</tr>
<tr>
<td>Clothing and Item Swap</td>
<td>27</td>
</tr>
<tr>
<td>Food Recovery at Mesa Nueva (19 occurrences)</td>
<td>1022</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1146</td>
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124 events.

CULTIVATING INCLUSION EVENTS
The HDH CONNECT team emphasized hosting events related to cultivating inclusion. The team collaborated with the LGBT Resource Center and planned events that complemented the UC San Diego campus-wide cultural celebrations such as the Asian Pacific Islander American Heritage Month. This academic year, the team hosted a series of events to celebrate the Lunar New Year and Ramadan. The emphasis on Cultivating Inclusion events was well received by the residents and has become one of the most highly requested type of events.

19 events | 631 attendance

Programs
- SGA Salsa Celebration
- Lunar Movie Night; Coco
- Treasurer Meetings
- Celebrating Diwali
- Lunar New Year Celebration
- Resident Programming Fund
- Fortune is Coming: Spring Festival (Resident Programming Fund)
- Celebrate Love
- Back Hol day Program: Food and Movie Night
- Back Hol day Month Scholarship Brunch
- Food Recovery at Mesa Nueva (19 occurrences)
- Documentary Screening: On the Basis of Sex
- Movie Screening: Suffragette
- Ramadan Iftar Dinner
- Dinner Series: Gender Identity and Intersectionality
- World Dance Workshop

“Like how there are a variety of programs and events that make everyone feel included.”

“I loved the cultural events; one of my favorite events was the Lunar New Year event.”

“I really gives you the community vibe, it’s not just some random event with random people you’ll never see again. Always great to know your neighbors!”

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HDH CONNECT
PROGRAMMING SERIES:

In the year 2018-2019, the HDH CONNECT team piloted three programming series. Residents and their families got the chance to visit the San Diego Children’s Museum as part of the Family Programming Series (59 attendees); explored the historic Old Town neighborhood and the San Diego Zoo Safari Park as part of the Excursion Programming Series (99 attendees); and received free tax consultation and filing services as part of the Skilled Programming Series (50 attendees).

CAMPUS PARTNERS:
The HDH CONNECT team continues to develop relationships across campus with partners. These relationships create connections across campus to better serve our shared communities. The following partners were actively involved in a program or other significant collaboration to support the needs of our residential communities.

- Graduation Student Association (GSA) provided funding for HDH CONNECT marquee events and has played an important role in the success of these events.
- UC San Diego Catering, HDH CONNECT events and programs included yummy meals and snacks for our residents.
- UC San Diego Catering has also provided meals during staff trainings.
- With the help of University of California Police (UCPD), the HDH CONNECT events and programs were safe and fun at the same time.
- Special thanks to CARE at SARC and CAPS who attended so many of our programs and events, sharing their valuable resources with our communities.
- With the help of Econauts, FitLife, LGBT Resource Center and Outback Adventure, HDH CONNECT was able to provide residents with a variety of programs ranging from physical fitness to EDI themes.
- Graduate Division and Office of Student Conduct (OSC) helped us enforce our Graduate Housing policies and kept our communities safe.

CAMPUS RESOURCES:
The following campus resources have also been involved with HDH CONNECT-related events or programs such as tabling at marquee events, which inform and enrich the experience of our residential communities.

STUDENT CONDUCT
The HDH CONNECT professional staff are responsible for handling the student conduct process for Graduate and Family Housing, including meeting with students to resolve incidents and answer their questions. This is done in coordination with the UC San Diego Office of Student Conduct.

There is a slight increase in the number of students documented from the year 2017-2018. The number of students found responsible significantly decreased from last year (108 students in 2017-2018 versus 52 students in 2018-2019). This is partly due to the usage of “Notice of Informal Warning.”

RESIDENT PROGRAMMING FUND
In an effort to support residents interested in designing and executing programs for their communities, the HDH CONNECT team managed the Resident Programming Fund. The program allocates special funds to residents who worked in collaboration with their respective Community Assistants to bring their ideas to fruition. Applications opened October 16, 2018 and closed on May 6, 2019.

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<td>124</td>
<td>140</td>
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SERVICES OPPORTUNITY
Residents got the opportunity to volunteer for different causes throughout the 2018-2019 year.

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ASSESSMENT OVERVIEW:
The HDH CONNECT team conducted 2 quantitative surveys (Fall 2018 and Spring 2019 Programming and Community Development Surveys) and 3 qualitative Field Surveys to gauge program satisfaction, participation, and sense of community. The 2018-2019 academic year is the first time that extensive facilities and leasing questions, as well as identity-based questions, were added to assessments in Graduate and Family Housing.

PROGRAMMING AND COMMUNITY DEVELOPMENT SURVEY FALL 2018

- **1379 TOTAL RESPONDENTS**

- 28% of all residents

**QUESTION:** How many programs and events, organized in an HDH Housing Community, did you attend during Fall Quarter?

- None: 35%
- 1 to 3: 59%
- 4 to 6: 5%
- 7+: 1%

**QUESTION:** How satisfied are you with the programs and events you have attended this Fall 2018 Quarter as compared to previous quarters?

- More Satisfied: 44%
- Stayed the Same: 49%
- Less Satisfied: 7%

**QUESTION:** How satisfied are you with the programs and events you have attended this 2018-2019 academic year as compared to previous years?

- More Satisfied: 49%
- Stayed the Same: 45%
- Less Satisfied: 6%

PROGRAMMING AND COMMUNITY DEVELOPMENT SURVEY SPRING 2019

- **526 TOTAL RESPONDENTS**

- 11% of all residents

**QUESTION:** How many programs and events, organized in an HDH Housing Community, have you attended each quarter this 2018-2019 academic year?

- None: 31%
- 1 to 3: 59%
- 4 to 6: 7%
- 7+: 3%

**QUESTION:** How satisfied are you with the programs and events you have attended this 2018-2019 academic year as compared to previous years?

- More Satisfied: 49%
- Stayed the Same: 45%
- Less Satisfied: 6%

POSITIVE CHANGES AS A RESULT OF ASSESSMENT
Assessments in the 2017-2018 academic year consistently showed that residents wanted more opportunities to meet one another. In response to this the HDH CONNECT team updated their programming model to highlight facilitated opportunities for residents to connect with one another under the “Creating a Sense of Belonging” section of the model. Additional programs have also been added as a result of feedback, including the launch of a clothing and item swap, an increase in Cultivating Inclusion events, excursion events, and a family programming series. There has been a steady decrease in the number of residents being “less satisfied” with programs in each consecutive survey.
SPRING 2019 FIELD SURVEY
The Field Survey addressed residents’ sense of community in their living areas. The survey was conducted through in-person conversations between Community Assistants and residents.

218 TOTAL RESPONDENTS

QUESTION:
Have the programs you attended felt inclusive? Why or why not?

77% Yes
21% No
2% Did not attend any

Respondents had many different reasons for programs feeling inclusive, with 24% of the respondents reporting that they felt that programming was inclusive because the program and/or staff were welcoming. 18% of respondents said that programming felt inclusive because the program topic related to diversity and inclusion. Only 3 respondents (2%) stated that they felt that programs were not inclusive.

QUESTION:
If you have attended events in Graduate and Family Housing what did you gain from that experience?

- Met New People: 34%
- Relaxation/Fun: 14%
- New Information/Experiences: 10%
- Activities for Children: 4%
- Diverse Perspectives: 3%
- Other/Not Sure: 6%
- Did Not Attend: 29%

While we continue to grow our program to support the needs of our graduate and family residents, we are grateful to the talented staff and campus collaborators who have made the 2018-2019 year such a success. As you can see from assessment data and the variety of programming we offer, our communities are feeling more connected and more supported than ever before!