Welcome to UC San Diego’s first Housing-Dining-Hospitality Webinar for incoming students and parents.

Thank you for submitting so many great questions! We hope to answer many of those questions and leave you feeling confident about your upcoming move onto campus. If your particular questions were not answered here, rest assured that you will still receive a reply!

Our panel of experts who have provided the answers:
Sabrina Wong, Associate Director for Housing Dining Hospitality.
Ralph Dauphin, a Senior Dining Manager.
Alexandra, a UC San Diego student.
Rey Guerrero, one of the 7 Resident Deans at UC San Diego.

WHEN WILL I KNOW WHERE I’M GOING TO LIVE, AND WHO AM I GOING TO LIVE WITH?
• August 29th – assignments will be available in the afternoon
• Login to see your move-in information
• My Room Assignment page: http://hdh.ucsd.edu/housing/myroomassignment.asp
• Contact information is visible and you can use it!

WHAT IF I GET ASSIGNED TO A TRIPLE WHEN I REALLY WANTED A DOUBLE? CAN I SWITCH?
• Question on Personal History Form was for preferences only, not guaranteed
• Some spaces are few in number and/or popular
• Check with Residence Life for internal lists to switch

HOW MUCH SPACE WILL I HAVE IF I’M IN A TRIPLE?
• Size and layout depend on college
• Sample floor plans available online
• Check with your college of residence
• Pack light for move-in and plan for more items later if needed

WHEN CAN I MOVE IN?
• If attending September Orientation – arrive according to your College instructions
• Other Early Arrival options available (additional cost) 9/18 – 9/20
• General Move-In Weekend is 9/21 to 9/22
• Village residents have option to request early arrival 9/15-9/20
• Regardless of your arrival, follow all directions from MyRoomAssignmentPage
• Notify your Residential Life Office if you plan to arrive after move-in weekend

WHO GETS FIRST DIBS ON BUNK BEDS?
• Room assignments include bed assignments.
• Changes negotiated between roommates PRIOR to move-in

I RECEIVED MY MOVE-IN TIME BUT WANT TO SWITCH. HOW DO I DO THAT?
• On MyRoomAssignment website – login
• Click on “Change Move-In Date”
• Select from available options

WHAT IF I DECIDE NOT TO MOVE IN. HOW DO I CANCEL MY CONTRACT?
Between now and before moving in, email housinginfo@ucsd.edu
• Between move-in and 9/24/13 4pm, contact Res Life for “Satisfaction First”
• Please let us know sooner rather than later

I’VE BEEN PLACED IN OVERFLOW HOUSING. HOW CAN I SWITCH BACK TO MY COLLEGE?
• Not atypical, but consider it the best of both worlds
• College of registration and college of residence
• Get to know roommates first

WHEN IS MY FIRST MEAL?
• First contracted meal is set for Saturday
• Markets open at 9am… Dining opens at noon

WHAT IS THE AVERAGE PRICE FOR A MEAL?
• $8 (deli sandwich, bag of chips, and 16 oz beverage)
• $5 for a breakfast burrito
• So an “average” depends on how you eat
I HAVE HEARD THE DINING FACILITY AT REVELLE IS BEING REMODELED. IF I LIVE AT REVELLE, WHERE WILL I EAT?

• You can eat at any HDH Dining location on-campus
• A rad Food Truck is on its way to service your local needs!
• Prepared to handle 400 students per meal period Mon thru Fri

WHEN DO THE HOUSING BILLS START?

• Campus billing statement generates 9/3/13
• Housing charges post late Aug, room assignment
• Charges post one of 3 ways- In-full, quarterly, monthly
• From billing question in Personal History Form (PHF)
• Students can change at any time – email housinginfo@ucsd.edu

IS THE HOUSING BILL CHARGED AT A DIFFERENT PLACE THAN MY TUITION?

• No, statements emailed to UC San Diego email acct
• For additional address, http://tritonlink.ucsd.edu/
• Students can complete “Change of Billing Address Form”

HOW DOES MY FINANCIAL AID WORK WITH HOUSING CHARGES?

• Majority of financial aid posts directly to student accounts quarterly
• Automatically pays tuition first, housing second

DO YOU ACCEPT CREDIT CARDS FOR HOUSING?

• No, housing billed thru campus billing statement
• E-check, personal check, cashier’s check
• Money order, traveler’s check
• Cash in person at Central Cashier
• Western Union

HOW DOES THE MEAL PLAN WORK?

• Included in room and board package
• 16 facilities
• Transactions deducted from balance
• Ex. purchases: snack, coffee, full meals, groceries, etc
• Flexibility is yours

HOW MUCH IS THE DINING PLAN IN THE RESIDENCE HALLS? ARE THERE OTHER OPTIONS?
• Res Hall Dining Plan is 3060 dining dollars
• Option to Buy Up to 3800 Dining Plan in September only.
• Benefits-spreading the amount in payment plan (monthly or quarterly)

HOW IS THE MEAL PLAN DIFFERENT FROM TRITON CASH (TC)?
• Dining Plan included in room and board package, used at Dining Services locations- restaurants and markets
• TC can be used in Dining Services as well as non-HDH locations on and off-campus
• TC offers 10% discount when used in HDH locations
• Benefit to parents-some control over where your cash gets used
• TC rolls over year to year

HOW DO I SET UP A TRITON CASH ACCOUNT?
• Account automatically opened
• Students still need to Activate it and deposit money
• Instructions online (click Triton Cash, Get Started)

HOW IS UC SAN DIEGO’S PLAN DIFFERENT FROM THE ALL YOU CAN EAT?
• Declining balance, pay for what you eat
• No restriction on usage or meal periods
• No wasted swipes for simple snacks/beverage
• More flexibility and variety of food choices
• Don’t want to turn away a snacking customer

CAN YOU GIVE ME AN ESTIMATE OF HOW MANY MEALS PER WEEK THE RES HALL DINING PLAN COVERS?
• 3060 covers lunch and dinner 5x/week and eating out 2x/week
• Breakfast patrons typically low

WHAT TYPE OF FOOD IS AVAILABLE?
• P&M offers quick service, packaged food items, beverages, snacks, sundry, produce
• Dining are a-la-carte restaurants offering full meals, sushi, pizza, and Taste Buds
• Taste Buds is new…(low fat, calories, sodium)

DO YOU SELL COKE OR PEPSI?
• We are currently a Pepsi campus (in dining locations)
• Bottled Cokes available at markets

WHERE CAN I GET STARBUCK’S COFFEE ON-CAMPUS?
CAN I BRING A (REFRIGERATOR, PRINTER, AIR CONDITIONER) WITH ME?

- Discuss with roommates items you wish to have in room
- Consider waiting until you are all here to shop together
- Consider space and energy load
- Microfridges shouldn’t be larger than 5 cubic ft

CAN I BRING MY OWN BED?

- No
- Extra long twin beds
- If medical need, bring documentation to res life office

I HAVE SPECIAL DIETARY NEEDS, HOW DO YOU DEAL WITH THAT/ME?

- Register with Office for Student with Disabilities
- Contact our registered dietician/set up an appointment to meet
- Consultations regarding dietary restrictions and preferences
- Menu items are labeled with varied dietary info

I’M A VEGAN – WHERE CAN I EAT?

- Vegan offerings at every location
- Tagged at Market locations
- Featured Vegan Restaurant at Muir campus called Roots

DO YOU HAVE A SIT-DOWN RESTAURANT?

- Full-service restaurant called The Bistro located at ERC across from Village
- Asian-fusion cuisine, full-service sushi bar, professional wait staff
- No alcohol.
- Dining plan accepted.
- Great date night or group outing location

I’M COMING FROM OUT OF THE COUNTRY AND NOT USE TO THE AMERICAN STYLE OF EATING - DO YOU HAVE ANY SUGGESTIONS?

- Contact one of our dining managers
- Set up an appointment with Registered Dietician (RD) and/or Executive Chef
- Options and/or suggestions will be made available to make a smooth transition
- Examples of concerns brought to RD: Kosher, Allergies, Gluten-Free
- Note: gluten-free labeling in HDH dining locations
WHAT IS WELCOME WEEK?
• Prior to classes beginning
• Activities for meeting new people
• Getting involved outside of class (ICRA)
• Un-olympics Wed Sept 25th

WHAT DO RA’S DO?
• Create sense of community
• Answer questions as a campus resource
• Plan fun activities to promote camaraderie
• Learning outside of classroom

WHAT KIND OF THINGS DO RA’S PLAN FOR US?
• Social events
• Educational programs
• Recreational programs
• Learning campus and San Diego

HOW DO I GET MAIL?
• Address listed on MyRoomAssignment page
• Different from physical room assignment
• PO Box vs. Package delivery
• Packages will not be accepted/delivered prior to Mon Sept 23rd

DO I NEED COINS TO DO LAUNDRY? WHERE DO I DO LAUNDRY?
• Laundry facilities located in all 6 campuses and Village
• Use Triton Cash account
• Instructions posted at each laundry site

WHAT IS YOUR VISITOR POLICY?
• Guests can stay up to 3 days with roommates/suitemates consent

HOW CAN I APPLY FOR A JOB IN DINING?
• Email mailto:dsjobscontact@ucsd.edu for an application or come in person
• M-F 8-3pm to Dining Central Services in HDH Admin bldg. in Revelle

ARE THE RESIDENCE HALLS CLOSED FOR THANKSGIVING BREAK?
• No, you can stay on-campus
• Dining has some closure dates

WHAT IF SOMETHING IS NOT WORKING IN MY ROOM? WHAT DO I DO?

• Call 534-2600 customer service line
• For non-urgent requests, “FixIt” Request via housing’s website

For more information about UC San Diego’s Housing-Dining-Hospitality Department, visit:
http://hdh.ucsd.edu