Room Selection – FAQ’s

We will continue to update the FAQ’s as needed, so check back frequently.

Q: Where are emails sent?
A: All correspondence about the Room Selection process will be sent to your UCSD email account. Students should check it frequently for updates. Emails will not be sent again if they get "bounced-back" for some processes. Students must be responsible for making sure that they can receive email at their UCSD email account.

Q: When can I apply?
A: Students who are eligible to participate in Room Selection can apply beginning the afternoon of February 13, 2019 and must complete the application including the $450 prepayment by February 20, 2019 at 11:59PM (PST). Please note there is no priority for applying before the deadline. Students have eight (8) days to apply and it doesn’t matter when you start it --- just that you complete it before February 20, 2019 at 11:59PM (PST)

Q: What if I have a hard time accessing the application or there is an error?
A: With the high Room Selection numbers, you could experience difficulty in accessing the application, delays or receive errors if it takes too long to load. Don’t worry! Just try again later and close out of your browser(s) and relaunch it in a new window. Please be patient! There are several thousand students that have the opportunity to apply for Room Selection.

Q: How can I apply for an optional Living Learning Community (LLC) or Scholars Community at the Village or I-House or Gender Inclusive Housing?
A: Students who completed the Room Selection Application (PHF, e-signature housing contract and made their $450 prepayment) will receive a confirmation email approximately 24-48 hours after the payment has been processed. Once that is complete, you will be able to login to the Room Selection Portal and select the Housing Community App to apply for one (1) of the available communities (including I-House) or express interest in Gender Inclusive Housing.
- Anyone who completed the Room Selection Application in-full can apply for a Living Learning Community or for I-House.
- Anyone who completed the Room Selection Application in-full can express interest in Gender Inclusive Housing.
- Students who completed the Room Selection Application and are eligible to live at The Village can apply for a Scholars Community.
- Applications to one (1) of the Housing Community programs or interest in Gender Inclusive Housing must be submitted by the deadline of February 24, 2019 at 11:59PM (PST).
- More information is available here: Housing Communities

Q: What is Gender Inclusive Housing?
A: Open to any student who completes the Room Selection Application including the $450 prepayment, it allows students to live together regardless of gender at birth, gender identity or gender expression. Students interested will select into spaces allocated to their housing area by the Room Selection Community they will participate in. Students can opt in or out of this optional housing community until the deadline of February 24, 2019 at 11:59PM (PST) at which time their decision is final.
Q: **How do I know if I'm able select a space?**
A: Students who completed the Room Selection Application (PHF, e-signature housing contract and made their $450 prepayment) are able to select a space. Use your “checklist” in the portal to see your status.

Q: **How do I know what spaces are available?**
A: On the afternoon of April 3rd, (late afternoon), students can login to the Room Selection Portal and follow the links to see what apartments are available and can also check back during the process to see spaces that are partially filled or empty. A Demo and further instructions will be posted by the end of March.

Q: **When will I receive my Roommate PIN Code and lottery date and time?**
A: Students will be able to see their Roommate PIN Code and lottery date and time via the Room Selection Portal on the afternoon of April 3, 2019. You will need your Roommate PIN code if you plan on adding roommates/apartment-mates (more to come at the end of March!)

Q: **What is a lottery date and time?**
A: All students who completed their housing contract (PHF, contract and $450 prepayment where applicable) will receive a lottery date and time. A lottery date and time is the earliest time you can go in and select space. If you are pre-assigned to a space, you will not receive a lottery date and time.

Q: **What if I can’t login at my designated login time to select a room?**
A: Students can login any time after their designated time and up to the **deadline posted** for their designated Room Selection Day to select a room. However, students that choose to login later than their specified time should know that they will have a smaller selection of spaces to choose from. Students that do not select a space by the deadline on the designated Room Selection Day and who have not cancelled will lose their guarantee for on-campus housing for the 2019-20 academic year.

Q: **How do I get to live with my friends?**
A: More information will be available in March – so please check back then!

Q: **What happens if my selected roommates and I don’t fill an apartment?**
A: Students will be able to select into apartments that have spaces left. If your apartment isn’t full by the end of the process, it may be filled by someone during the rest of summer or off the undergrad interest list.

Q: **How do I find out who I am living with?**
A: During the room sign-up process you can login to the portal after you have selected a space and see the students who have chosen in your apartment or room. This will continue to be available till May 2, 2019. After that, you’ll be able to view your roommates/apartment-mates when MyRoomAssignment opens at the end of August.
Q: What is Delayed Assignment?
A: Due to the high Room Selection numbers, not all students participating in Room Selection may be able to select a space on their designated Room Selection Day. If space is no longer available during your lottery date and time, a student will have two (2) options:

- Remain on the delayed assignment list: Students will be assigned to any space (residence hall or apartment; room types will vary including triple rooms) when vacancies occur due to cancellations and/or after incoming students are assigned. Students could be assigned anytime between May and September. If you choose to cancel later, you will be held to the Cancellation Policy as a student who selected a space and will be charged according to the cancellation fee schedule.
- Cancel your housing contract for 2019-20 and receive a full refund of the $450 prepayment if you cancel by June 27, 2019.

Q: Can I change rooms if I don’t like what has been selected?
A: Once you have selected a space, you must confirm it. Up until you confirm your space, you can make changes if needed. After you confirm your selection, your assignment is final! There are no changes! We will open up the Room Change Interest List on May 2 for students interested in submitting a request (subject to parameters):

- Putting your name on the Room Change Interest List does not guarantee a room change.
- You will be able to sign up for a room change in your Room Selection Community (i.e. where you were able to select space from).
- You will be able to sign up for a room change within your LLC/Scholars Community, I-House or Gender Inclusive Housing only. You will need pre-approval from the Residential Life Pro-Staff (Directors of Residential Life/Assistant Directors of Residential Life) to sign-up for a room change outside of your housing community.
- Room changes may happen between June and September and is subject to availability.

Q: What if I want to cancel my housing contract?
A: Please refer to the online cancellation policy located at: http://hdh.ucsd.edu/housing/roomselection/pages/Contracts.html and review the Cancellation Fee Schedule. To cancel your housing contract, please follow these instructions:

- Go to the Current Undergrad Residents page
- Click on the Housing Portal page and login with your SSO credential (single sign-on)
- Select “2019 Room Selection:2019-20 Housing Contract Cancellation Request Form” and complete the form.