SINGLE GRAD APARTMENTS

INTERNET & TV FAQ'S

http://resnet.ucsd.edu

HOW DO I USE THE NEW TWC/SPECTRUM SERVICES?

TV's must have internal digital QAM tuners. Most HD or digital TVs sold after 06' have QAM capabilities. QAM tuners allow users to connect cable directly to their TV w/o the use of a set-top box.

WHAT CHANNELS ARE INCLUDED?

The current channel line up is available here. You can scan for new digital channels after you determine if your TV has QAM capabilities. Check out TWC general guidance website for assistance!

WHAT SHOULD I DO IF I HAVE CABLE EQUIPMENT?

You will no longer need TWC set-top boxes (DVR/ converter). Contact the office so a technician can pick up your equipment.

HOW WILL THIS AFFECT MY BILLING?

After you return the set-top box, monthly basic cable will be the only charge to your billing index.

HOW TO CONNECT TO UCSD CAMPUS INTERNET (RESNET)

- Use an Ethernet cable to plug your computer into the wall OR connect to the encrypted ResNet WiFi network (e.g. RESNET-AREA-E) using your UCSD email username and password.
- Open a web browser and you'll be redirected to the ResNet SafeConnect login page.
- Follow the step-by-step instructions to register your connection with ResNet.

HAVING TROUBLE?

Contact ACMS Help Desk/ResNet Applied Physics and Mathematics
1313resnet@ucsd.edu
858-534-2267
http://resnet.ucsd.edu

Walk-Up Support
Monday-Friday: 8am-4:30pm
Phone Support
Monday-Thursday: 8am-7:30pm
Friday: 8am-5:30pm
Saturday-Sunday: 4pm-7pm