CREATING A SENSE OF BELONGING
Programs or initiatives in this area facilitate an environment where residents are able to find connections with their neighbors around common interests or shared experiences. These programs will provide opportunities for residents to build their own social support system, gain a sense that they are valued by their community, and take part in something greater than themselves.

OPTIMIZING PROFESSIONAL & LIFE SKILLS
Programs or initiatives in this area create opportunities for residents to learn independent living skills and personal business skills. Programs will include professional skills, including career development topics, professional etiquette, and transferrable professional skills. By participating in these programs, residents will be better prepared for the next stage of their lives.

NURTURING INTERPERSONAL RELATIONSHIPS & EMOTIONAL WELLNESS
Programs or initiatives in this area specifically address the importance of individual emotional health in addition to developing positive interpersonal relationships. Acquiring knowledge and skills in these areas help residents manage stress, build self-awareness, and develop healthy personal and professional relationships.

NAVIGATING CAMPUS RESOURCES
Programs or initiatives in this area creatively develop social events and activities by collaborating with various campus partners to educate residents on the number of resources that are available. These programs will provide exposure to the variety of campus resources, encourage student involvement, target residents’ needs, and build a stronger campus connection.

ENCOURAGING PHYSICAL HEALTH & WELLBEING
Programs or initiatives in this area provide residents with educational resources and opportunities that inspire them to make physical health a priority in their lives. Residents will take away information and techniques to engage in an active lifestyle, and develop healthy eating and sleeping habits.

CULTIVATING INCLUSION
Programs or initiatives in this area reflect awareness, acceptance, and celebration of our diverse communities and an informed effort to develop a sense of belonging amongst all members of our HDH communities, particularly the underrepresented communities. Recognizing campus climate and the UC San Diego Principles of Community are integral to this area of focus.

TEACHING SOCIAL RESPONSIBILITY
Programs or initiatives in this area engage residents in volunteering opportunities, service learning, civic engagement, and sustainability practices. By getting involved in current issues affecting our communities locally, nationally, and internationally, residents begin to see themselves as part of a sustainable world community and responsible global citizens.
GOALS AND LEARNING OUTCOMES OF THE HDH CONNECT PROGRAMMING MODEL

- Create support systems and social networks to develop meaningful interpersonal interactions
- Support residents with their personal and professional goals
- Connect residents with the campus community and resources
- Support wellness and healthy living
- Foster an inclusive environment that develops awareness and appreciation of diverse communities
- Enhance residents’ awareness of the impact their actions make on the broader community and environment

MEET THE TEAM:

PROGRAM & COMMUNITY DEVELOPMENT MANAGER

Anthony
Klein – Louie

RESIDENT RELATIONS COORDINATORS

Salome
Miclette

Brandon
Chulaluxsiriboon

Esmé
Eweida

Our team consists of three Resident Relations Coordinators, one graduate assistant, and ten student-resident Community Assistants, supported by the Program and Community Development Manager. Utilizing the HDH CONNECT Program model, our team strives to create an inclusive environment and opportunities for residents to engage in with others outside of their academic program through socialization in to the UC San Diego community, campus activities, and civic engagement.

ACCOMPLISHMENTS OF FIRST YEAR:

7 HOUSING COMMUNITIES
11 MONTHS
113 PROGRAMS
8970 PARTICIPANTS

The HDH CONNECT Program supports the mission and goals of UC San Diego through a programming model that targets the holistic development of our residents, while creating a welcoming and thriving community in which they live.
GRADUATE AND FAMILY HOUSING PROGRAMMING 2017–2018:

HDH CONNECT hosted 3 marquee events and 113 Community Assistant led events during the 2017–2018 academic year.

MARQUEE EVENTS
Marquee events are large-scale events where all residents in our Graduate and Family Housing communities are invited. These events are all hosted in partnership with the Graduate Student Association and the funding is provided through Coca Cola funds.

ROOFTOP LOUNGE
SEP 27, 2017
1271 attendance

“I attended the rooftop party and the new year event. It helped me to get to know people”

“I enjoyed the large scale events such as the rooftop party at Mesa Nueva”

SNOW DAY
JAN 27, 2018
772 attendance

“The snow day event at Coast was awesome!”

BLOCK PARTY
MAY 11, 2018
685 attendance

“The block party was amazing!”
COMMUNITY ASSISTANT LED EVENTS

Community Assistant led events are expected to be on a smaller scale than the marquee events and typically only those that live within the specific Housing community where the event is hosted are invited to attend. These events are focused on each individual component of the HDH CONNECT model and will cover each component at least once by the end of the academic year.

113 events

“It really like how often they occur. HDH allows for many opportunities to come together to meet other people in our housing community. I also like the variety of events, how each of them are different.”

“It really gives you the community vibe. It’s not just some random event with random people you’ll never see again. Always great to know your neighbors!”

“They offer us opportunities to get to know new and interesting things.”

“I like how there are a variety of programs and events that make everyone feel included.”

“I loved the cultural events; one of my favorite events was the Lunar New Year event.”

CULTIVATING INCLUSION EVENTS

The HDH CONNECT team emphasized hosting events related to cultivating inclusion. The team collaborated with the LGBT Resource Center for their Out and Proud week and planned events that complemented the UC San Diego campus-wide cultural celebrations such as the Asian Pacific Islander American Heritage Month. This academic year, the team hosted a series of events to celebrate the Lunar New Year and Ramadan. The emphasis on Cultivating Inclusion events was well received by the residents and has become one of the most highly requested type of events.

16 events | 796 attendance

<table>
<thead>
<tr>
<th>Program</th>
<th>Attendance</th>
</tr>
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<tbody>
<tr>
<td>Taste of Culture</td>
<td>219</td>
</tr>
<tr>
<td>Bollywood Dance Lessons</td>
<td>22</td>
</tr>
<tr>
<td>Winter Celebrations Around the World</td>
<td>22</td>
</tr>
<tr>
<td>Lunar New Year Series - Program #1 Asian-American Literature</td>
<td>16</td>
</tr>
<tr>
<td>Lunar New Year Series - Program #2 Movie Screening</td>
<td>39</td>
</tr>
<tr>
<td>Lunar New Year Series - Program #3 Dragon Dance</td>
<td>78</td>
</tr>
<tr>
<td>Mental Health March: Documentary Screening</td>
<td>15</td>
</tr>
<tr>
<td>Tea Time Talks: Current Events</td>
<td>22</td>
</tr>
<tr>
<td>Gayme Night in celebration of Out and Proud Week</td>
<td>34</td>
</tr>
<tr>
<td>LGBTQ+ Movie Night</td>
<td>17</td>
</tr>
<tr>
<td>Asian Diversity Statement Workshop</td>
<td>10</td>
</tr>
<tr>
<td>Brazilian Rhythm Workshop</td>
<td>15</td>
</tr>
<tr>
<td>SGA Dance Workshop</td>
<td>39</td>
</tr>
<tr>
<td>Asian Pacific Islander American Heritage Month Trivia Night</td>
<td>59</td>
</tr>
<tr>
<td>SGA Iftar Dinner</td>
<td>55</td>
</tr>
<tr>
<td>Mesa Nueva Iftar Dinner</td>
<td>130</td>
</tr>
<tr>
<td>TOTAL</td>
<td>796</td>
</tr>
</tbody>
</table>
MESA NUEVA
OPENING PROGRAMS
FALL 2017:
HDH CONNECT began the academic year putting the spotlight on HDH’s newest residential facility, Mesa Nueva. The HDH CONNECT team hosted 10 opening programs from August 2017 until November 2017. The overall attendance was 2,751. Programs covered all areas of the C-O-N-N-E-C-T model.

RESIDENT PROGRAMMING GRANT
In an effort to support residents interested in designing and executing programs for their communities, the HDH CONNECT team developed the pilot program Resident Programming Grant. The program allocates special funds to residents who worked in collaboration with their respective Community Assistants to bring their ideas to fruition.

Program’s Dates:
Launched on DEC 22, 2017 and closed on MAY 18, 2018

<table>
<thead>
<tr>
<th>Program Description</th>
<th>Attendance</th>
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</thead>
<tbody>
<tr>
<td>Poolside BBQ</td>
<td>27</td>
</tr>
<tr>
<td>Hike with Us</td>
<td>36</td>
</tr>
<tr>
<td>Chocolate Dance</td>
<td>36</td>
</tr>
<tr>
<td>Beach Bonfire</td>
<td>36</td>
</tr>
<tr>
<td>Rooftop Lounge</td>
<td>1271</td>
</tr>
<tr>
<td>Oktoberfest</td>
<td>232</td>
</tr>
<tr>
<td>Focusing on your Professional Development</td>
<td>191</td>
</tr>
<tr>
<td>Taste of Culture</td>
<td>219</td>
</tr>
<tr>
<td>Mesa Nueva Halloween</td>
<td>142</td>
</tr>
<tr>
<td>Focusing on your Wellness</td>
<td>29</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>2751</strong></td>
</tr>
</tbody>
</table>

StUDENT CONDUCT
The HDH CONNECT professional staff are responsible for handling the student conduct process for Graduate and Family Housing, including meeting with students to resolve incidents and answer their questions. This is done in coordination with the UC San Diego Office of Student Conduct.

With the addition of Mesa Nueva this year, the number of documented incidents has risen along with the increased number of residents. There was an increase from 36 students documented in 2016-2017 to 124 students documented in 2017-2018.

<table>
<thead>
<tr>
<th>Program’s Dates:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Launched on DEC 22, 2017 and closed on MAY 18, 2018</td>
</tr>
</tbody>
</table>

| Number of applications received | 10 |
| Number of approved applications | 4 |
| Amount granted to residents     | $1,293.54 |
| **Total Grants**                | **1,293.54** |

CAMPUS PARTNERS:
The HDH CONNECT team developed strategic, long-term relationships with campus partners who played important roles in the success of some programs.

Graduate Student Association (GSA) provided funding for HDH CONNECT marquee events and has played an important role in the success of these events.

Thanks to UC San Diego Catering, HDH CONNECT events and programs included yummy meals and snacks for our residents. UC San Diego Catering has also provided meals during staff trainings.

With the help of University of California Police (UCPD), the HDH CONNECT events and programs were safe and fun at the same time.

Special thanks to SARC and CAPS who have never hesitated to table at our programs and events, and have been a valuable resource to our residents.

FitLife, LGBT Resource Center, and Outback adventures are able to provide residents with a variety of programs ranging from physical fitness to LGBTQ issues.

IN ADDITION, HDH CONNECT TEAM WORKED WITH THE FOLLOWING PARTNERS:

<table>
<thead>
<tr>
<th>Program Description</th>
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<tbody>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>2751</strong></td>
</tr>
</tbody>
</table>

Undergraduate Cases

| Number of Cases Reported | 96 |
| Number of Students Documented | 46 |
| Number of Students Responsible | 37 |
The HDH CONNECT Team conducted 2 quantitative surveys (Fall 2017 and Spring 2018 Programming and Community Development Surveys) and 1 qualitative Field Survey to gauge program satisfaction, participation, and sense of community. The 2017-2018 academic year is the first year that an assessment plan of this scope, including both qualitative and quantitative data, has occurred in Graduate, Family, Faculty and Staff Housing.

ASSESSMENT OVERVIEW:

The HDH CONNECT Team conducted 2 quantitative surveys (Fall 2017 and Spring 2018 Programming and Community Development Surveys) and 1 qualitative Field Survey to gauge program satisfaction, participation, and sense of community. The 2017-2018 academic year is the first year that an assessment plan of this scope, including both qualitative and quantitative data, has occurred in Graduate, Family, Faculty and Staff Housing.

PROGRAMMING AND COMMUNITY DEVELOPMENT SURVEY FALL 2017

924 TOTAL RESPONDENTS

20% of all residents

QUESTION:
How many programs and events, organized in an HDH Housing Community, did you attend during Fall Quarter?

None 1 to 3 4 to 6 7+
28% 64% 8% 0%

QUESTION:
How satisfied are you with the programs and events you have attended this Fall 2017 Quarter as compared to previous quarters?

More Satisfied Stayed the Same Less Satisfied
51% 37% 12%

PROGRAMMING AND COMMUNITY DEVELOPMENT SURVEY SPRING 2018

880 TOTAL RESPONDENTS

18.6% of all residents

QUESTION:
How many programs and events, organized in an HDH Housing Community, have you attended each quarter this 2017-2018 academic year?

None 1 to 3 4 to 6 7+
24.6% 63.6% 10.1% 1.7%

QUESTION:
How satisfied are you with the programs and events you have attended this 2017-2018 academic year as compared to previous years?

More Satisfied Stayed the Same Less Satisfied
61% 30% 9%

POSITIVE CHANGES AS A RESULT OF ASSESSMENT

The Fall 2017 Survey indicated residents would like programs to happen at different times, primarily on weekends and in the evening. They also indicated they wanted to see more cultural and social events. The HDH CONNECT team used this information to plan more events at the requested times, as well as including more cultural and social events between January - May 2018, including 4 Lunar New Year Events, an Asian Pacific Islander American Heritage Month Trivia night, and 2 Ramadan Iftar Dinners.

The impact of these programmatic changes made due to the Fall 2017 Survey was reflected in the Spring 2018 Survey. More residents had attended at least one program, as well as an increase in the amount of residents who attended 4+ programs. Satisfaction with programs also increased by 10%, from 51% of residents being more satisfied with programs this year compared to last, to 61% of residents being more satisfied. Satisfaction also increased regarding event advertising, day and time, food, and frequency.
SPRING 2018 FIELD SURVEY
The Field Survey addressed residents’ sense of community in their living areas. The survey was conducted through in-person conversations between Community Assistants and residents.

195 TOTAL RESPONDENTS

QUESTION:
How much do you agree with the following statement?
I feel like there is a strong sense of community in this living area.

67% Agree
33% Disagree

62% Easy
24% Difficult
14% No Interest

A majority of residents (67%) stated they felt there is a strong sense of community in their living area and 62% indicated it is easy to meet new people. This was most commonly attributed to attending programs. Additionally, in all of the surveys completed, residents indicated that they would like to see even more programming. Of those residents who did not feel a strong sense of community, the most common reason was due to lack of common/gathering spaces in their living area or they were too busy to meet people.

QUESTION:
Approximately how many people have you met as a result of attending programs?

1 to 5 10%
6 to 10 18%
10+ 32%
N/A* 40%

* N/A refers to those who did not attend programs or who were not interested in meeting new people.